

United Tribes Session – Written Feedback

1. In what ways do you find information about programs and services available to you and your child?

- Through Wona @ reservations, where I worked
- If necessary through Dr. Biron Baker
- Asking through who knows
- My son and I have been involved with social services and West Central Human Service Center
 - they have directed us to PATH Family Services, Mental Health, Doctors, the Internet and the Student Health Clinic at UTTEC

2. Who is the service provider who primarily coordinates care for your child? (by title or profession)

- BCSS – Sue
- Dr. Biron Baker
- It's been from Social Services, the Case Manager and legal guardian Tracy Mertz, Ad Litum, West Central Coordination person Dawn Pierceson, Counselor Sue Herzog

3. What other health care professionals or service providers assist in organizing or coordinating care for your child?

- MedCenter One
- We are on Medical Assistance through the state of North Dakota
- Mental Health, Pediatrics, Safe beds

4. What do you like about the way your child's care is coordinated?

- I don't like it for both my sons and granddaughter
- Dr. Biron Baker does make time especially if it's urgent so we don't wait if our children are having an asthma attack
- I'm a single parent and it helps to have more people with more ideas.
- Things to discipline and reward only work for a short time

5. On a scale of one to five, with one being poor and five being excellent, how well do you feel your child's health care needs are being met overall?

1

2 - only because I don't really know much about asthma other than it being scary

2 – they don't use many avenues

- I've been trying to get West Central to have my son go through a Bio-feedback program

6. What methods are currently in place to help assure quality care for your child?

-Through the Medicaid – for low income - TANF

7. Have you gone out of state to obtain specialized services for your child? If so, where did you go and for what reasons?

-If I was on the reservation, maybe, but there are no neutral needs

8. In what ways have you or your child received support or services from the Department of Human Services, Children's Special Health Services unit?

NO

9. What types of financial assistance are you aware of that are available to support the special health care needs of your child?

-I don't know!

10. Have you ever been denied health care services because of financial barriers?

-Yes, dental things – the agency (dental) did not accept Medical Assistance

11. What one recommendation do you have for improving the care provided for your child and family?

-Educational items or handouts